



## Voluntary Benefit Programs

### Thank you for your business!

Chubb has partnered with Sedgwick for claims management. Sedgwick is the leading North American provider of technology-enabled claims and productivity management solutions.

### How to report a claim

We know how important it is for you to report your claims simple and fast, and we've made claims reporting quick and easy with multiple options – single dedicated phone number and a self-service website:

<b>Toll-free Phone Reporting</b>	<b>866-566-1909</b> <b>Hours of Operations: Monday – Friday, 8:30am EST – 7:30pm EST</b>
<b>Website</b>	<a href="http://www.mycwbclaim.com">www.mycwbclaim.com</a>

Once a claim is received, a case manager will review the reported information and determine the next steps to best handle the claim.

### mysedgwick Portal

mySedgwick ([www.mysedgwick.com](http://www.mysedgwick.com)) is a self service portal to:

- **Check the status of your claim**
- **Enroll for direct deposit**
- **Upload your claim related documents**

To access mySedgwick, you will need a recent version of Google Chrome, Microsoft Edge, Mozilla Firefox, or Safari.

In order to register you will need your claim number which will be provided at time of claim submission. You must also provide a valid e-mail address and additional identifying information such as the last four digits of your SSN, date of birth, and ZIP code.

### Proof of loss requirements

Once you report your claim via the toll-free number or the website above, please submit your claim supporting documentation through any of the following communication channels:

**Website:** [www.mysedgwick.com](http://www.mysedgwick.com)

**Mail:** PO Box 14156 Lexington, KY 40512-4156

### Claim payments

**Direct deposit:** For expedited payment processing you can register for direct deposit at [www.mysedgwick.com](http://www.mysedgwick.com)

**Paper Checks:** Payments will be issued via check and delivered through USPS

### Eligibility verification

Please contact us at **866-566-1909** in order to verify your benefit details.

